

Dear Valued Clients,

At Sonoma County Mobile Veterinary Hospital we want to reach out to say we are saddened by these very challenging times with the COVID- 19 virus, and we understand the impact it is having in our community. We are thankful to report that we are still able to serve our valued clients and patients, and we are here for you in this time of need.

We are now following the guidelines of both the AVMA and CVMA while operating as an essential veterinary business.

The following are temporary guidelines being implemented effective now.

Dr. Foley will call when we are on the way to obtain a thorough history prior to our arrival. Once we arrive, we will require that only the pet be transported into our mobile hospital by Dr. Foley where exam and treatment will be performed. When we have finished our assessment and treatment, Dr. Foley will transport the patient back to the home. The follow up will also be done by phone prior to departing. If we can communicate in person outside and with the 6 feet recommended distancing, that will be adequate as well, but only while mask is being worn by Dr. Foley and client.

Only under extreme circumstances will Dr. Foley come into the home and this will be with mask, gown and gloves. We will require a 6 ft distancing from the client to provide necessary safety for everyone. Thank you for understanding.

We will continue to clean and sanitize surfaces between appointments using professional antiseptic wipes. We will use clean towels for each patient on the exam table. We are hand washing routinely by standards of CDC guidelines.

For euthanasia, we understand you will want to be close to your pet during the procedure. You can be with your pet until we give the “second” injection. At that time, we will need for you to provide us a 6 feet space. We will also ask to perform this outside in a safe and comfortable place, and not inside the home. Please feel free to ask any questions ahead of time to provide assurance that we will still provide a very peaceful passing for your pet.

Dr. Foley will now be providing telemedicine options for current clients that we have seen within the past 1 year. This will allow clients to discuss medical

concerns via phone conversations, video, and/or pictures. We will keep with current AVMA guidelines to advise if the patient needs to be seen, or if we can triage by far and prescribe necessary medications via mail.

If you or a family member are sick, please inform us ahead of the appointment, and we can reschedule the appointment at the appropriate time.

Please note: We are receiving high volumes of online prescription requests. During this time, we are strongly encouraging you please use our online pharmacy Vetsource which will email us your request. We can approve quickly and efficiently with several refills when applicable. You can assess this through the PHARMACY box on the home page of our website. You should also be receiving emails from Vetsource with discounts, and promotions. Thank you for your cooperation.

We realize all of this may be an inconvenience, but we know the importance of continuing veterinary care for our beloved pets in need. These will be temporary adjustments, and we will all get through this together. We are all here for the same goal, to keep ourselves and our loved ones healthy, and safe. We are thankful Sonoma County Mobile Vet Hospital can provide the highest standard of care at your home.

We will continue to monitor and follow the standards of the CVMA and AVMA guidelines within the coming days and weeks ahead. Take care, stay safe, be well!!

Your trusted veterinary staff,

Janet Foley, DVM and staff